

## Frequently Asked Questions

### **How do I take the test?**

To complete the test, choose the NETPASS option in the navigation bar.

### **How do I get my certificate of completion?**

To access your certificate, you are required to pass the test and complete the post-test evaluation survey. A digital copy of your certificate will also be sent to the email you address you provide us with in the learner information section.

### **Can I get a receipt for reimbursement purposes?**

Your payment method and receipt information will be on the third page of your certificate of completion.

### **Do you offer hard copies of the material?**

We do offer print copies of our programs and send them out free of charge! Simply fill out the form in the “Request Books” tab and our support team will mail you a copy.

### **If I only complete one course can I come back at a later point to complete the rest?**

While we encourage you to complete all sections at one time, we do allow users to come back at a later point to complete additional sections. You may email your answers to [support@cme.edu](mailto:support@cme.edu) or call our support staff at 800-237-6999

### **How many credits do I get for completing the course?**

The credit hours are listed on the syllabus page for each course.

### **What credit types do you offer?**

Through our accreditor (the ACCME), we offer our courses for *AMA PRA Category 1 Credits*<sup>™</sup>

### **Can I claim MOC points for completing a course?**

We offer MOC points for a select number of courses. These specific courses are listed on page ii of the program. If you would like to claim MOC points, you will be required to provide additional information on the learner records page after completing the test.

### **Does InforMed report my completed credits to my medical board?**

We do not report your earned credits to the medical boards, that job is up to the healthcare professional.